



HOW TO MAXIMISE YOUR CHANCES OF A RECOVERY IN AN ACCIDENT

Even the most straight forward accident can result in no recovery unless you take these important steps towards recovery.

1. Ensure that you obtain as much information about the crash and the other driver at the scene of the accident;
2. This should include:
 - C The name of the other driver
 - C The address of the driver
 - C Their phone numbers and email address
 - C Ask to see their drivers licence (and take down the number or better still **take a photo front & back**)
 - C The registration number of the other car, including the make, model and colour (Again **take photos**)
 - C Ask the driver if it is a work vehicle, and if so, who is the employer
 - C Do they know who the insurer is (do they even have insurance?)
3. Take photos of where the vehicles have impacted and ended up, as this removes doubt and could make or break the case in court. Most people today have camera phones, so this should be easy.
4. Consider having a look again at the scene, or at least look at it on Google maps. This will help with recollection of details, or may assist with inserting some critical point in the claim which would otherwise have been forgotten.
5. Get contact details of any witnesses, and of passengers as well if possible
6. The driver should complete an accident claim form **AS SOON AS POSSIBLE**, so that all details are still fresh. Any photos and diagrams should be attached.
7. Proceed with taking recovery action *immediately*, even if the taxi will not be fixed for some time. This greatly reduces risk of the other party moving, and becoming un-contactable.
8. Take photos of the damage to the taxi. "A picture tells a thousand words" - especially in court.
9. If the other driver contacts you, ask them to go over in their words why the accident happened, taking notes where appropriate, and including those notes in the claim form. Reiterate his contact details, or ask if he has made an insurance claim, and if so, what is the name of the insurer and their claim number.

For further information about any of the above, please contact *Robert Bakker*,

For a Better Result.....

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